

ATTACHMENT A: CARE, DIGNITY AND RESPECT \$452.2 MILLION IMMEDIATE RESPONSE PACKAGE

PILLAR	MEASURE	
1: HOME CARE	Enhanced program oversight in Home Care Packages	\$18.4 million
2: RESIDENTIAL AGED CARE QUALITY AND SAFETY	Strengthening provider quality – enhancing the aged care quality standards and the Aged Care Quality and Safety Commission	\$32 million
3: IMPROVING RESIDENTIAL AGED CARE SERVICES AND SUSTAINABILITY	Residential care temporary financial support	\$189.9 million
	Residential care Viability Support Fund	\$90 million
4: WORKFORCE	Growing a skilled aged care workforce to provide quality home care and residential care services	\$91.8 million
5: GOVERNANCE	Strengthening provider quality – improving provider governance and a new Aged Care Act	\$30.1 million
		Total: \$452.2 million

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PILLAR	MEASURE	SUMMARY
1: HOME CARE	Enhanced program oversight in Home Care Packages \$18.4 million	<p>The Australian Government is taking action to support Home Care package recipients to be better informed in choosing their provider.</p> <p>It will enable senior Australians to compare like for like prices of home care providers in their area online.</p> <p>A program of audits of home care providers will be conducted to reduce any unjustified administrative charges to senior Australians (Around 500 providers per year will be reviewed).</p> <p>The Government will establish an end-to-end fraud program to monitor home care providers' management of funding to detect any non-compliance.</p>
2: RESIDENTIAL AGED CARE QUALITY AND SAFETY	Strengthening provider quality \$32 million	<p>The Australian Government is taking action to strengthen community confidence in the aged care system through improvements to quality and safety.</p> <p>The powers of the Aged Care Quality and Safety Commission (ACQSC) will be expanded, including appointing an Assistant Commissioner for Sector Capability.</p> <p>Quality standards will be enhanced with additional resources to expand ACQSC's assessor workforce and conduct an additional 1,572 field audits in home and residential aged care.</p> <p>The Government is introducing measures to strengthen the regulation around the use of physical and chemical restraints. This includes the appointment of a Senior Restraint Practitioner to the ACQSC and extending funding for the ACQSC pharmacist program to 2025.</p>
3: IMPROVING RESIDENTIAL AGED CARE SERVICES AND SUSTAINABILITY	Residential care temporary financial support \$279.9 million	<p>The Australian Government is continuing additional support to ensure the viability of the residential aged care sector, while work continues on the full response to the Royal Commission into Aged Care Quality and Safety.</p> <p>\$189.9 million is being provided to residential aged care providers including a continuation of the 30 per cent increase to the homeless and viability supplements until end June 2021, while the final response in the course of the budget process is being completed. This equates to around \$760 per resident in metropolitan residential aged care, and \$1,145 for those in rural, regional and remote areas.</p> <p>The Australian Government is also providing \$90 million in targeted support to residential aged care providers who are assessed by the Department of Health as facing in financial stress.</p>

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4: WORKFORCE	<p>Growing a skilled aged care workforce to provide quality home care and residential care services</p> <p>\$91.8 million</p>	<p>The Australian Government is investing to grow the aged care workforce to deliver increasing levels of home care as the demand for services increase around the country.</p> <p>This measure will build on the existing workforce, by ensuring there are sufficient opportunities for workers to gain the necessary skills and training to work in aged care, with a focus on home based care.</p> <p>The measure will seek to attract over 18,000 jobseekers through existing programs (jobactive, Australian Apprenticeships, Job Trainer, Youth Jobs PaTH, and Launch into Work) and the newly established Home and Residential Aged Care Workforce Support Program.</p>
5: GOVERNANCE	<p>Strengthening provider quality</p> <p>\$30.1 million</p>	<p>Provision of aged care specific governance training programs for boards including clinical governance (\$15.9m). All approved providers will be eligible to apply for assistance to train their boards. It is expected that around 3,700 individuals will be trained through this program.</p> <p>Development of strengthened Quality Standards to cover governance and employing a new Assistance Commissioner for Sector Capability and Education at the Quality and Safety Commission (\$14.2m)</p> <p>The measure also supports immediate work to replace the Aged Care Act 1997 to provide a foundation for implementation of reform and drive cultural change with the focus on responding to the needs of senior Australians.</p>